Shipment Tracking Help

Step 1.

Enter the first five letters of your last name.

Step 2.

Enter your order number found on the Order for Service form (assigned by UniGroup Relocation) or your Purchase Order Number (assigned by your company).

Where to find your UniGroup Order Number:

You will find this number on the top right hand side of your Order for Service Form (Example: U-0123-90001-3). A sample number is highlighted on the image (pictured here).

How to enter your UniGroup Order Number:

Be sure to enter the entire order number as referenced on your "Order for Service" form. You will be required to include "hyphens."

Sample format: X-9999-99999-9 (must include hyphens).

Step 3.

Click "Search" to see the status of your shipment. A useful "Comments" button allows you to send secure messages directly to your move coordinator, 24/7.